# Results of Tablet Computer Field Entry Pilot Tests

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Pacific States Marine Fisheries Commission

#### THANKS!

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  - Aaryn Smith
  - Bart Butterfield
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- Also ...
  - Tiffani Marsh, NMFS
  - Brian Jonasson, ODFW

# Origin of this work

#### 2012. BPA interested in tablet computers.

- Potential positives
  - **➤ MORE** convenient than clipboard
  - > Efficient data acquisition
  - > Improved data quality
  - > Speed data sharing

### Origin of this work

#### 2012. BPA interested in tablet computers.

- Potential negatives
  - **LESS** convenient than clipboard
  - > Significant data loss possible
  - **>** Slow data entry
  - > Cost : benefit ratio may be high

#### Our questions

2012. BPA interested in tablet computers.

– Can we automate target database updates?

– Can it be easy?

# **METHODS**

#### What we tested: the forest

#### 4 tablet computers

- 2 Apple iPads
  - > 1 standard size
  - **>** 1 "mini"
  - > Both in ruggedized / waterproof case



- > Neither in a case
- > One natively rugged and waterproof
- **→** One waterproof, not rugged
- Both roughly the size of standard iPad

#### All waterproof







#### What we tested: the trees

#### Sony Xperia 1



- Google Android OS
- GPS
- Camera
- Feather-weight, thin
- Waterproof
- Big screen
- Not rugged



Bad Elf BE-GPS-2200

# Apple iPad 4



- Apple iOS
- In optional rugged and waterproof case
- Camera
- Heavy, bulky

#### Apple iPad Mini 2



- Apple iOS
- In optional rugged and waterproof case
- Camera
- Light, small
- Small screen

# Panasonic Toughpad FZ-A1



- Google Android OS
- Rugged and waterproof construction
- GPS
- Camera
- Heavy, bulky
- Pricey





Anker Astro ES external battery & 14W solar recharger

#### We ...

- researched ways to minimize development and maintenance costs.
  - Hardware is relatively inexpensive
  - Chose "Fulcrum" mobile data collection platform
    - > www.fulcrumapp.com; spatialnetworks.com
      - > Potential for small team to rapidly deploy & manage multiple data systems
    - **➤** One of many options

#### We ...

- recruited fisheries workers to test during real field work.
- created a data entry system for each project.

- created a data delivery system for each project.
  - Directly into Access
  - Downloading spreadsheets is also available. IDFG chose that method.
     Cut/paste.

#### We ...

had the fisheries workers test the several hardware options.

- created questionnaires regarding:
  - Hardware
  - User interface
  - Usability
  - Durability
  - Reliability
  - Data delivery



We evaluated the systems development side

# **RESULTS**

# Fulcrum Apps Capabilities

- Various data types
- Parent-child relationships
- Read-only fields
- Hidden fields
- Calculated fields
- QC and interface functions

### **Fulcrum Apps Capabilities**

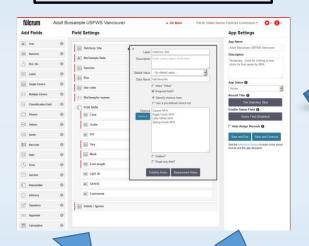
#### • But not:

- Wide variety of controls (programming sense)
- Event-driven programming
- No convenient development environment to test updates before deployment
- OS other than Android or iOS (i.e., Windows)

- Tablet computer limitations
  - Touchscreen is convenient but .....

#### Our experience programming

Design and create forms ~ 8 hours / form





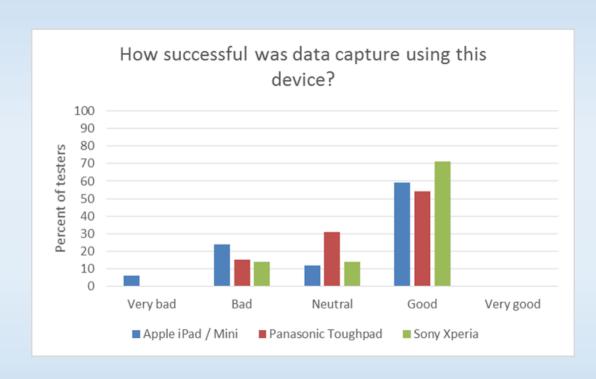
Create back end database in SQL Server at PSMFC ~ 4 hours

MS Access VBA code to let end user call web service and fetch data ~ 8 hours Code to fetch data from Fulcrum server ~ 4 hours



Code for web service to send data to end user ~ 8 hours

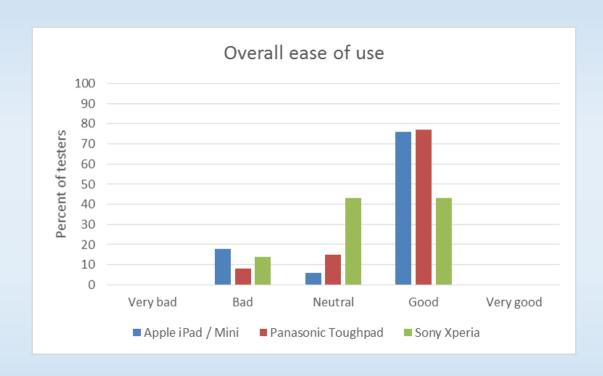
### Users' experience: questionnaire results



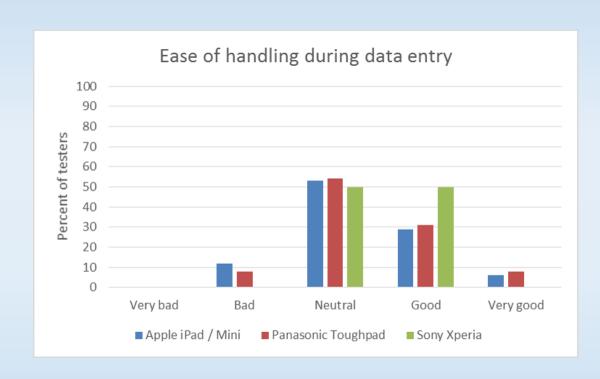
Generally positive to neutral

Zero "Very good"



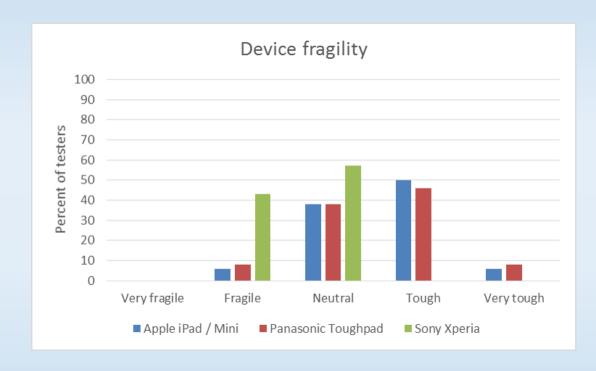


• 90% said was easy



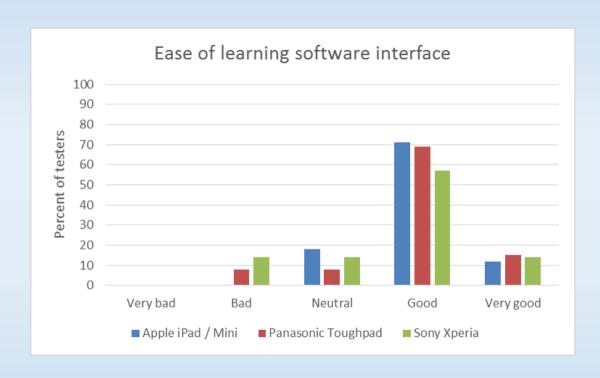
Trouble holding all day.

 Xperia's weight and slimness helped



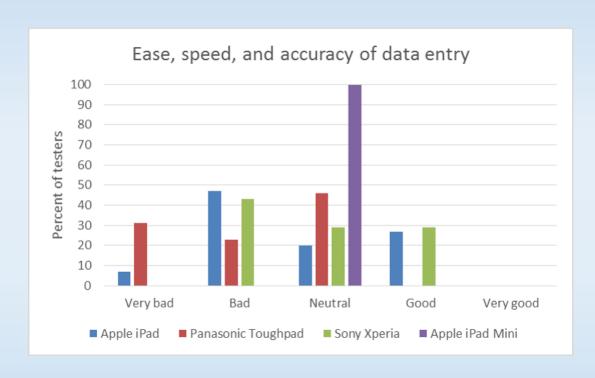
- Xperia's lack of rugged construction made testers nervous
- Nobody actually had trouble with it.





- Few bad reactions
  - We did emulate their existing systems / data sheets
  - Parent / child tables easy, but not elegant

#### Users' experience: KEY QUESTION

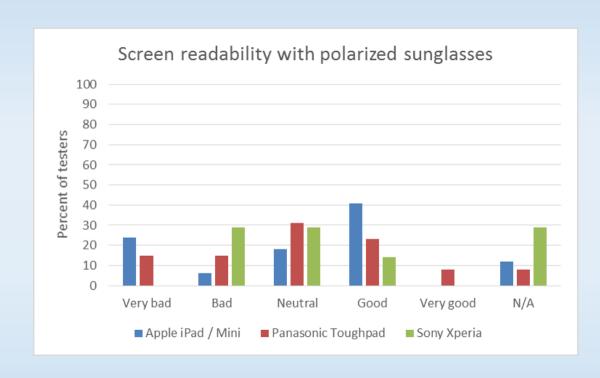


Zero "Very good", few "Good"

Data entry tedious and inefficient

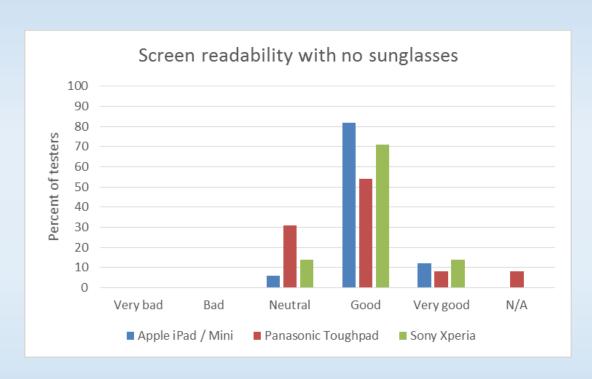
Finding previously-entered record was difficult and slow





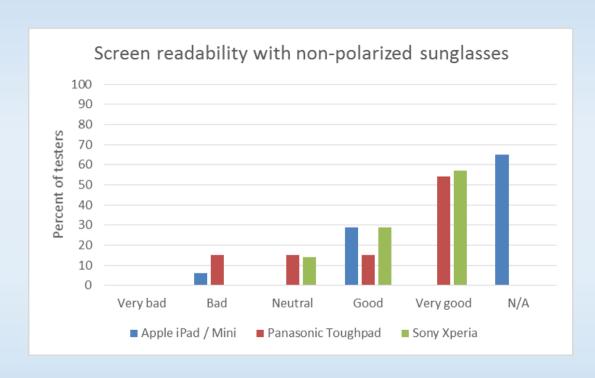
Significantly worse than without sunglasses

 Some units had polarized screens, which prevented holding unit in one direction while wearing polarized glasses.

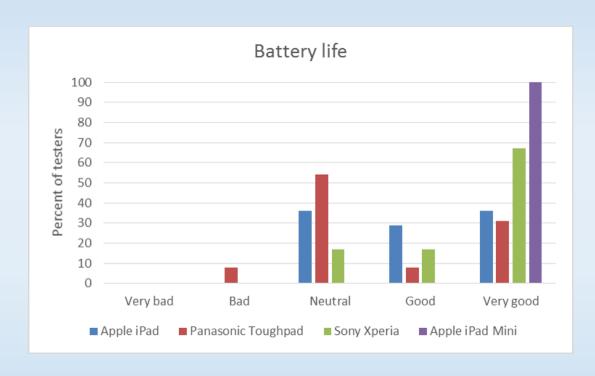


70% said "Good" or "Very good"

Toughpad got lowest rating



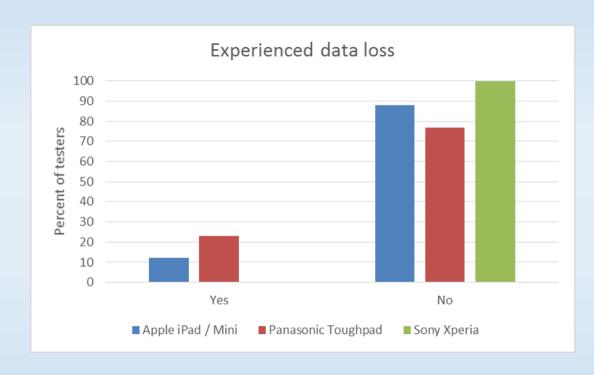
This seemed best to most people



Few problems encountered

 iPad Mini and Sony Xperia stood out

#### Users' experience: KEY QUESTION

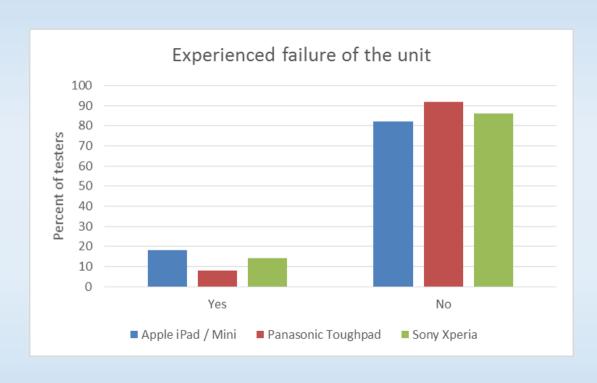


- 10% of iPad users
  - Causes
    - > 85°F caused shutdowns
    - **>** Operator error



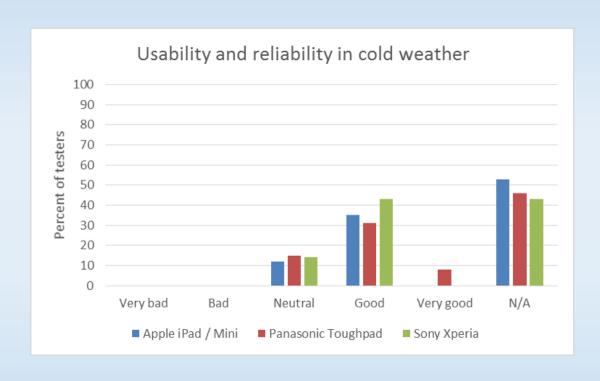
- 20% of Toughpad users
  - Causes
    - **≻** Operator error
    - Slowness of data entry
    - > Data not syncing with server correctly

#### Users' experience: KEY QUESTION



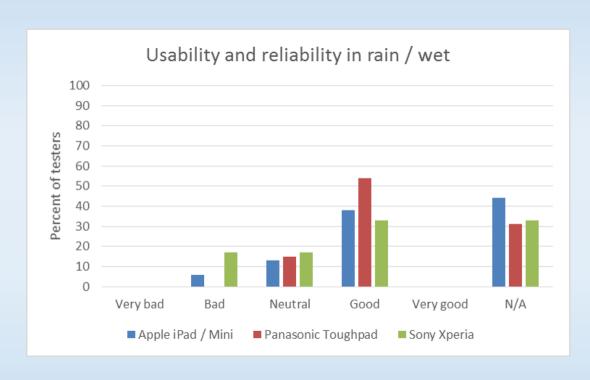
- 18% of iPad users
  - Causes
    - > 85°F caused shutdowns

- 0% of Toughpad users
  - (Reported incorrectly by tester)



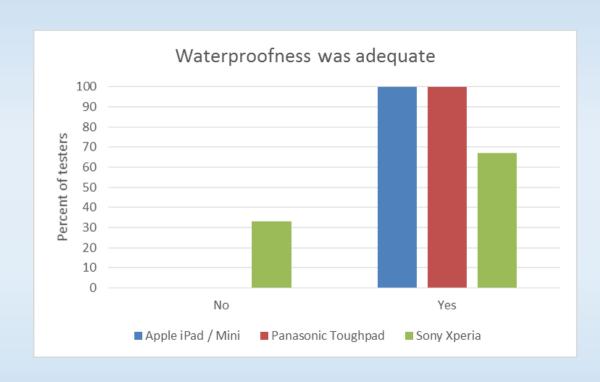
No problems encountered

 Widespread use of smartphones confirms this



Little difficulty encountered

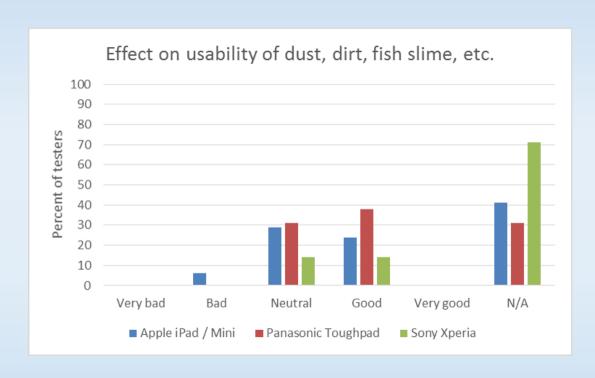
Xperia had most trouble



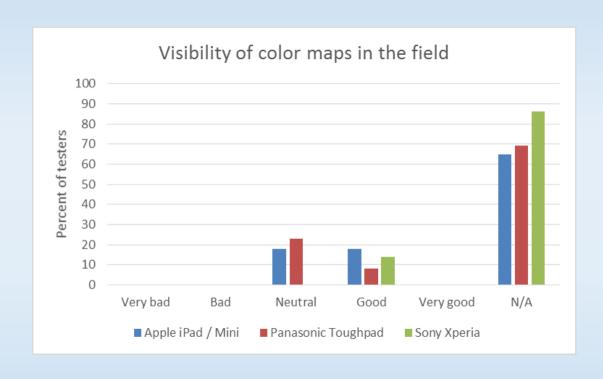
iPads in rugged / waterproof cases were fine

Toughpads were fine

 Xperia was waterproof but made testers nervous



Impurities on the screen did not cause problems



Few used

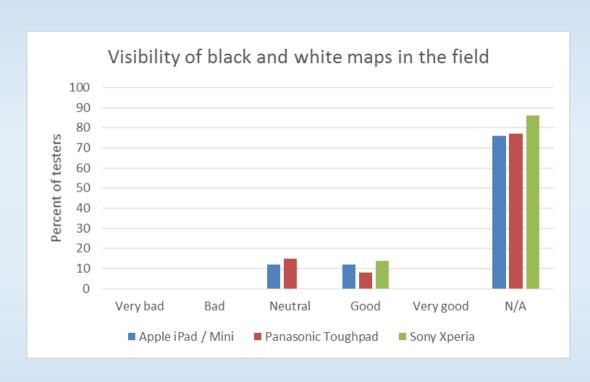
Color maps visible and useful

 Generally used to find sampling sites, and to add new sites



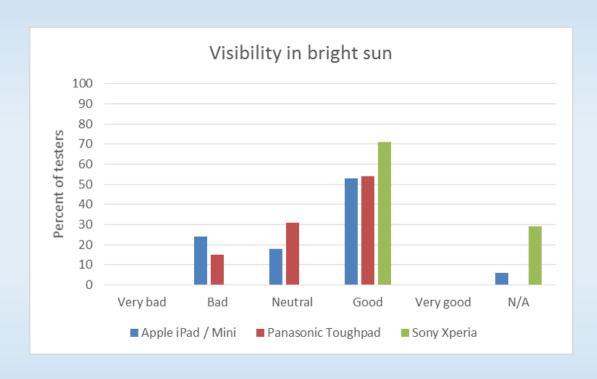






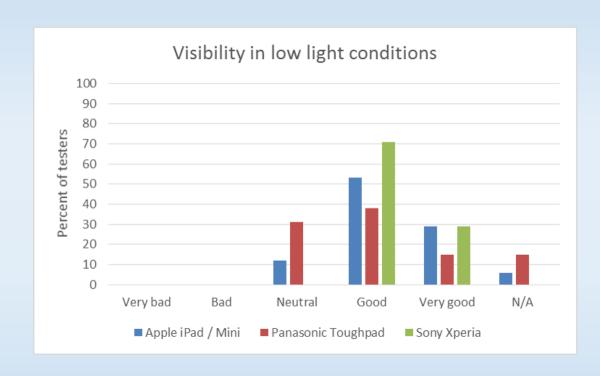
Few used

B&W maps visible and useful

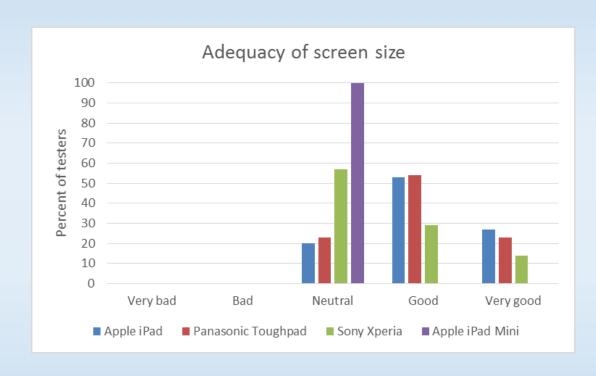


Generally good

- Xperia scored 100%
- iPads scored lowest
  - 25% said "bad"

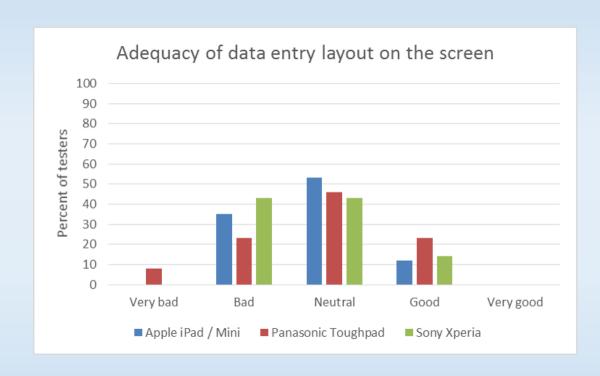


All testers satisfied with all units



All testers satisfied with all units

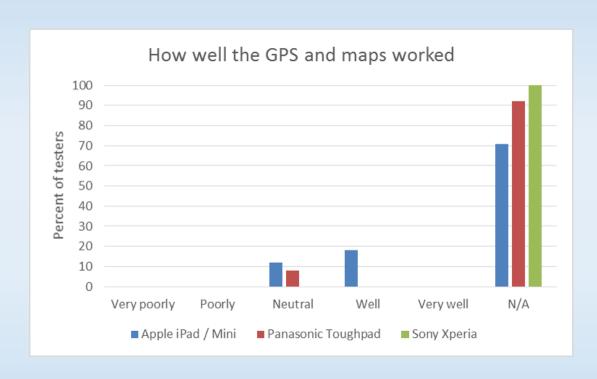
 iPad Mini had lowest ranking, but still 100% above "bad"



Wide range of responses

Most "Neutral" or lower

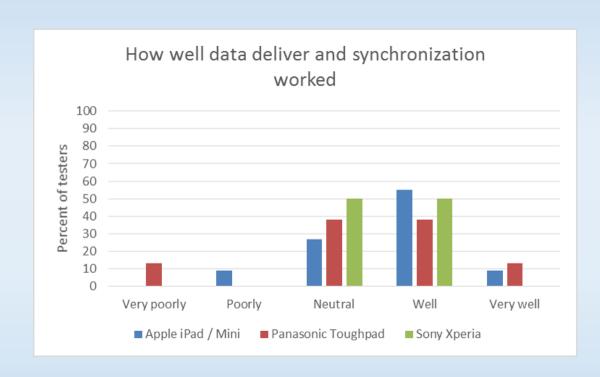
 Layouts dictated by strengths and weaknesses of Fulcrum Apps



Few used GPS with maps

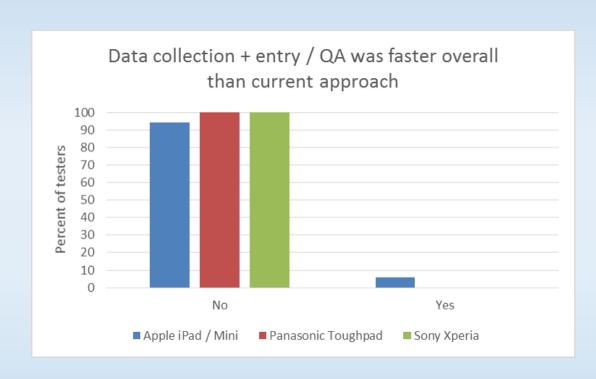
 Both integrated and external Bad Elf GPS worked well

 Recording x/y on every observation is potentially useful

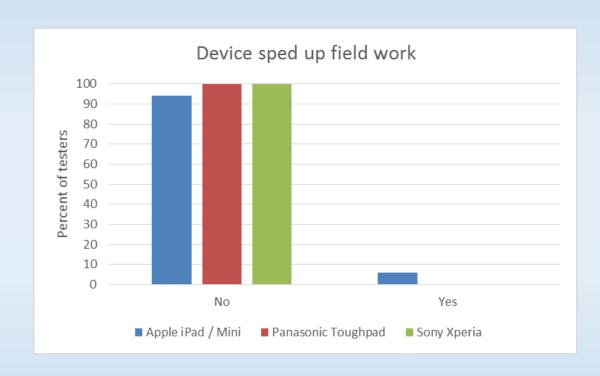


 Sync from tablet to Fulcrum to us and on to target Access database was smooth in all cases

## Users' experience: KEY QUESTION



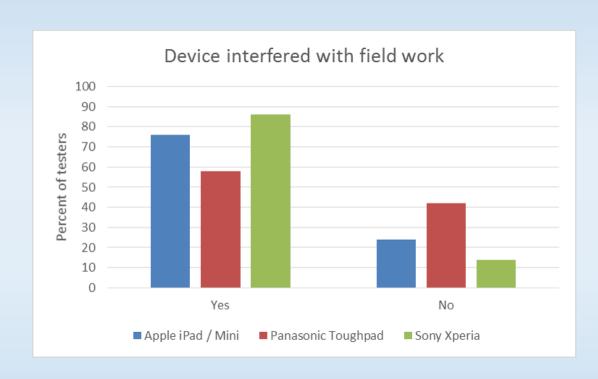
 The only person reporting this system as faster than old system was one who had not used the old system.



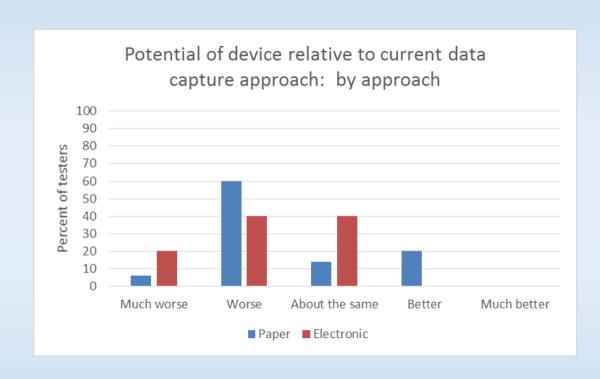
 The same person was the outlier on this question.



## Users' experience: KEY QUESTION



 Most people thought this system actually interfered with field work.



 Current paper users were not impressed

Neither were current electronic users

## After our tests we also ...

 In 2014 gave similar questionnaire to others who had developed their own systems.

• 52 responses

Compared to our testers

 Basic result: people who made their own systems are happier with them

## Other observations

### Apple iPad / iPad Mini

- The good
  - > Smoother user interface
  - ➤ Mini was most liked tablet



- > Consumer grade
- > Agencies did not allow them on their network.
- > Agencies did not allow purchase of iOS tablets.
- **➤** Low power CPU = performance lags
- > Few peripherals supported





## Other observations

#### Panasonic Toughpad

#### The good

- > Really is tough
- > Comes in a Windows version, which has been used with great success, can be purchased by agencies, and is allowed on agency networks.



#### – The bad

- > Heavy
- **➤** Most expensive tablet we tested. Windows version very expensive.
- > Agencies did not allow the Android version on their network.
- > Button pushed not always the one recorded —— sensor offset from screen image
- **➤** Low power CPU = performance lags

## Other observations

### Sony Xperia

- The good
  - > Light, slim, big screen, better interface than Toughpad
  - > Fragility seemed not as big a problem as anticipated



- > Agencies did not allow them on their network.
- **➤** Low power CPU = performance lags



## Original questions

#### Potential positives

- **➤ MORE** convenient than clipboard?
  - > Debatable
- > Efficient data acquisition?
  - > No
- > Improved data quality?
  - > Probably
- ➤ Speed data sharing?
  - > Yes. But bigger issue is interference with field work

## Original questions

#### Potential negatives

- **LESS** convenient than clipboard?
  - > No
- ➤ Significant data loss possible?
  - > Yes
- ➤ Slow data entry?
  - > Yes
- > Cost : benefit ratio may be high?
  - Matter of scale. Depends on annual volume of data, how long system is used, and by how many people

# Original questions

- Can we automate target database updates?
  - > Yes.
- Can it be easy?
  - **➢** Some parts.

## Conclusions

- Tablet computers can be used for at least some types of field work.
- But they do have drawbacks.
- Designing an efficient user interface is key.
- Fulcrum not as helpful as we hoped.
- A Windows-based tablet may be a better choice for multiple reasons.
- The next talk by IDFG will show how they applied these lessons and made a better system.



## Questions?



- Contact Mike Banach or Greg Wilke
  - mike\_banach@psmfc.org, gwilke@psmfc.org
  - **-503-595-3100**

- This presentation based on:
  - Pacific States Marine Fisheries Commission et al. August 2015. Electronic Field Data Collection Pilot Study. Final Report for Bonneville Power Administration. 97 pages.
    - > [Available from Mike Banach, PSMFC]

# End Fin Koniec

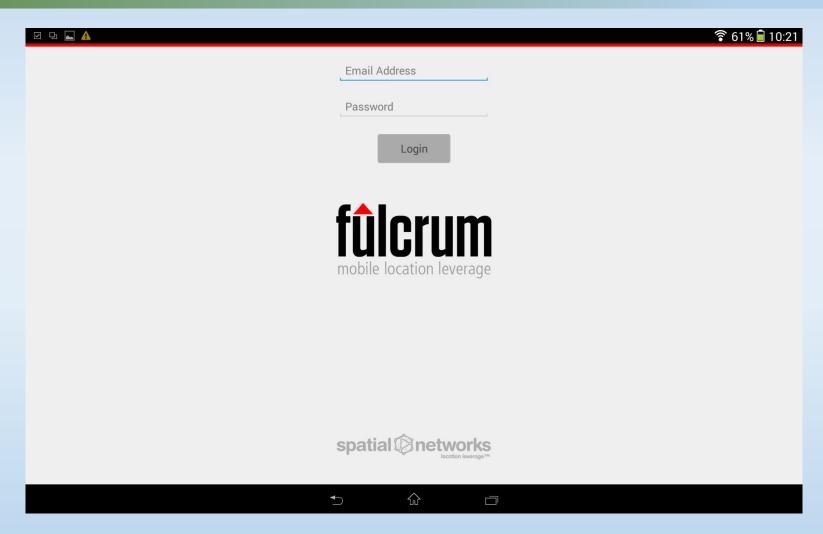
# Unused slides

# Data types and conditions

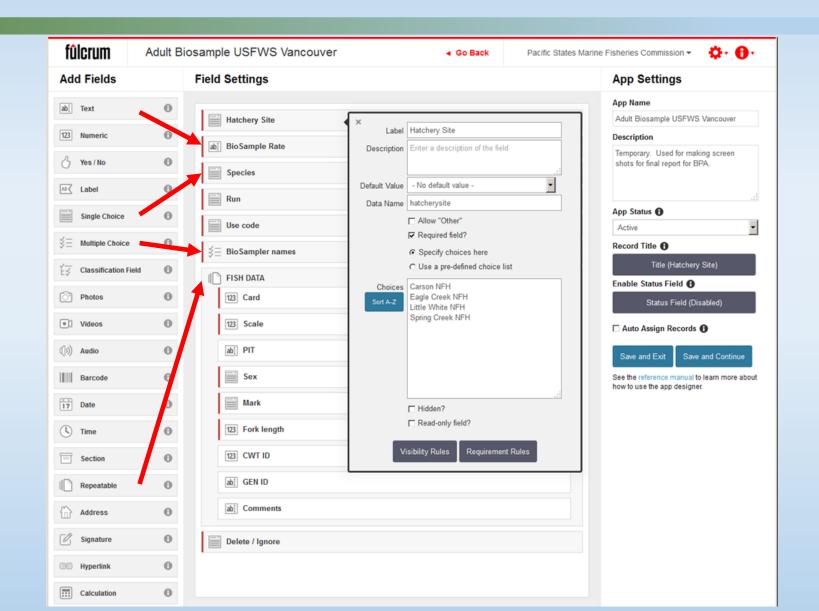
Data type	Crew size	Speed*†
Hatchery adult salmon biological data	Multi-person	Fast
Adult steelhead weir counts and biological data	2 person	Slow
Stream and riparian habitat	3-6 people	Slow
Snorkel counts (fish, amphibians, bivalves)	3-6 people	Fast
Mark-resight: fish marked (hook and line), resighted (snorkel)	3-6 people	Fast
Creel survey fishing pressure counts, fish biological data	1 person	Slow
Boat electrofishing, fish tagging	Multi-person	Very fast
Steelhead spawning ground surveys (redd counts & measurements, dead fish biological data, spawning gravel abundance, incidental observations of other species)	Multi-person	Slow

<sup>\*</sup> How fast data need to be entered for this type of data.

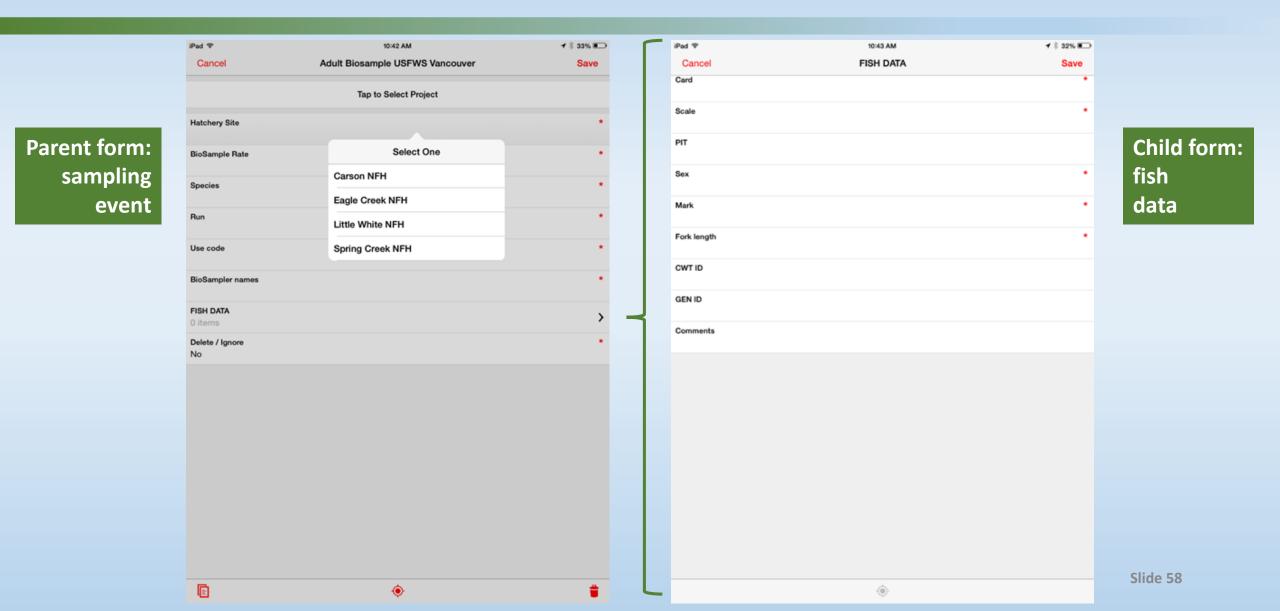
# Input forms created using Fulcrum Apps



# Example of creating forms



# Example Fulcrum Apps forms



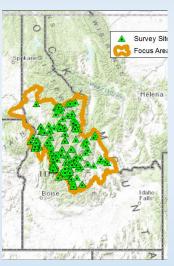
# Special capabilities

## **Bluetooth PIT tag readers (RFID tags)**



### **Custom maps & aerial imagery**

- Find sites (mainly)
  - **→** Pre-loaded sampling sites
  - > Topo maps, directions
  - ➤ NAIP 0.5 m imagery
  - > Boundaries (landowner, watersheds, etc.)
  - > Roads, trails, towns, stream & lakes
  - > GPS on tablets







## Our experience programming

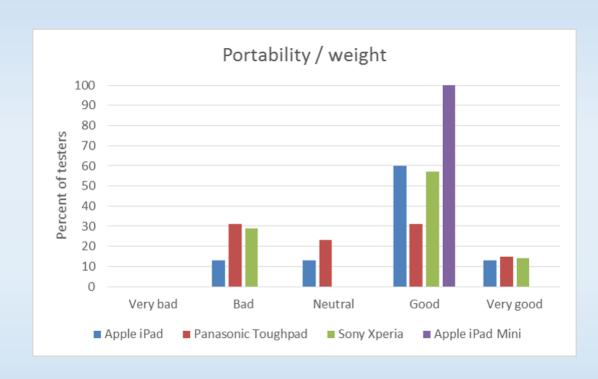
Design & create forms: ~ 8 hrs/form

Create back end database at PSMFC: ~ 4 hrs.

Code to fetch data from Fulcrum: ~ 4 hrs.

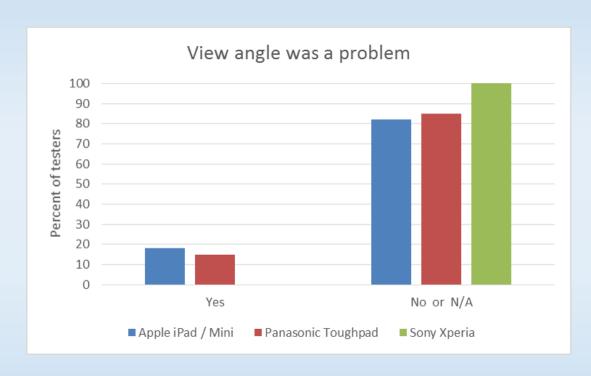
Code for web service to send data to end user: ~ 8 hrs.

Access VBA code for end user to fetch data: ~ 8 hrs.

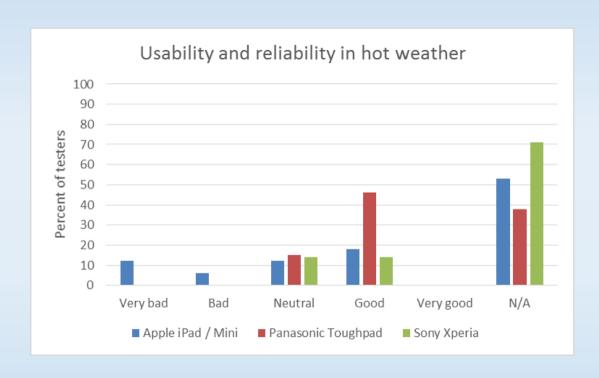


 80% said neutral /good / very good

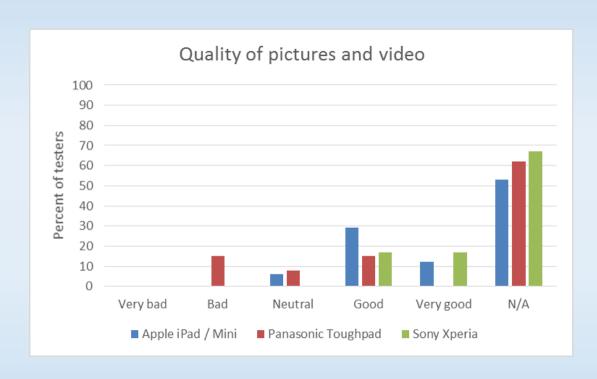
• iPad Mini stood out at 100%



Few thought so

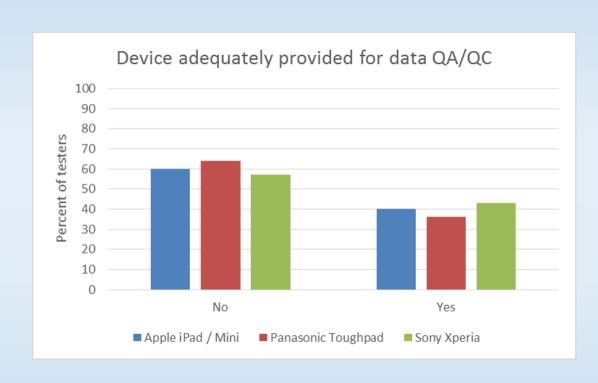


- iPads sometimes shut down in hot weather
  - May have been due in part to the ruggedized case
  - Will not restart until ~20 minutes after returning to desired temperature.
  - An occasional dip in the stream solved the problem.



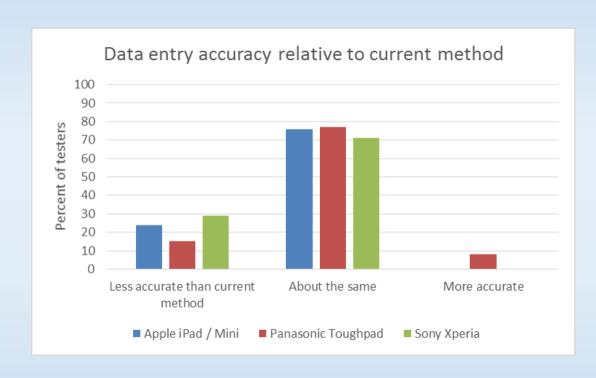
Generally good.

- 2 of the 5 Toughpad users rated it "Bad"
  - Don't know why



• A bit over half said no.

 Perceptions may not have matched reality in this case.



- "Less accurate than current" was all by people who currently used paper forms
- "About the same" a mix of paper and electronic
- "More accurate" was current paper user